

Trinidad and Tobago IFC Delivers Secure BYOD Environment with AirWatch

The Mission

While Trinidad and Tobago is known for its oil and gas production and beaches, the Trinidad and Tobago International Financial Centre (IFC) is fostering greater recognition for the country as an emerging international financial hub. The company will support the expansion of the Financial Services Sector by facilitating new financial programs, professional training and a diverse clientele of investors in the sector, leading to greater real-time access to corporate data for office employees and traveling executives.

The company had been using Blackberry devices to provide company email, contacts and calendars. However, the challenge of upgrading to Blackberry 10 meant a steep learning curve for employees and time-consuming processes for IT. Likewise, the company wanted to leverage other types of devices, including iOS and Android, which Blackberry servers could not support. This prompted the Trinidad and Tobago IFC to seek a new enterprise mobility management (EMM) solution.

The company needed to deliver corporate information to devices while maintaining mobile security compliant with industry regulations. The Trinidad and Tobago IFC also wanted to support a bring your own device (BYOD) initiative to enable a seamless experience between personal and corporate information for users on-the-go. Ultimately, the Trinidad and Tobago IFC wanted to increase employee efficiency by providing easy, secure access to corporate resources in real-time.

The Results

After extensive industry research and multiple solution evaluations, the Trinidad and Tobago IFC chose AirWatch[®] by VMware[®] to secure its mobile fleet, build its BYOD initiative and keep devices connected to corporate resources from anywhere. The company quickly replaced its Blackberry systems and enrolled more than 35 devices in AirWatch within the first few months of deployment. Currently, all Trinidad and Tobago IFC employees are able to use AirWatch-managed personal devices in the workplace.

The company leverages AirWatch to stay compliant with industry security regulations for mobility. As users enroll into AirWatch, their devices receive security restrictions over-the-air from the Trinidad and Tobago IFC office



Solution Overview

- Client: Trinidad and Tobago International Financial Centre
- Industry: Finance
- Geography: Latin America
- Features: BYOD, MDM, MAM
- Devices: 35+



without requiring action by users. These restrictions help prevent data leakage and keep employees from accidentally moving sensitive corporate information into their personal data on BYO devices. Alphonso Williams, IT administrator at the Trinidad and Tobago IFC, can track devices and remotely wipe them to protect company and employee data on lost or stolen devices. "With AirWatch, we can disable and remotely wipe the devices of corporate data so no one could access it once devices were no longer enrolled," explained Williams. Additionally, the Trinidad and Tobago IFC uses AirWatch to lock down demonstration devices during conferences and events, ensuring a positive experience for prospective investors without risking data loss.

AirWatch also provides secure, real-time access to corporate information for Trinidad and Tobago IFC employees. Each device is configured with appropriate email, contacts and calendars based on the employee's role in the company, ensuring office staff and traveling executives receive up-to-date corporate communications no matter where they are. AirWatch also benefits employees by supporting every major mobile device platform, including iOS, Android, Windows Phone and more. This simplifies device management for IT and offers employees a greater choice of mobile devices for work. "The flexibility and ease of use with AirWatch is excellent," said Williams. "We are able to get any mobile device up and running in minutes. AirWatch makes it easy for employees to use their preferred device while IT can rest assured that security and manageability are covered."

To keep employees equipped in the field, the Trinidad and Tobago IFC delivers required business applications across its device fleet through the AirWatch[®] Catalog. The Trinidad and Tobago IFC pushes important business applications to employees, ensuring they have a central location from which to access necessary resources for their jobs. "We deploy a standard set of applications to streamline device setup for employees," remarked Williams. "This way, we can block unauthorized applications on devices and save employee time by delivering all recommended applications at once." When the Trinidad and Tobago IFC discovers new applications that are helpful to its workforce, Williams simply pushes the individual applications to enrolled devices without user involvement.

What's Next

The Trinidad and Tobago IFC plans to increase its device count as business grows in Trinidad and Tobago. The company is also considering AirWatch[®] Content Locker to secure content distribution for employees and enable collaboration across mobile devices.

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– **Alphonso Williams**
IT Administrator,
Trinidad and Tobago
International Financial
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