# SaaS Requirements

## Device Software Requirements - End User Device Requirements

<table>
<thead>
<tr>
<th>Supported Platform</th>
<th>IOS</th>
<th>Android</th>
<th>BlackBerry</th>
<th>Symbian</th>
<th>WinMo</th>
<th>Win Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>iOS 4.0+, Android 2.2+, Blackberry 4.5+, Symbian 3+, Windows Mobile 5+, Win Phone 7+</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

## Device Network Requirements - End User's Device Must Be Able to Communicate With:

- `.airwatchportals.com`
  - 205.139.50.0/23 TCP port 80, 443
  - 63.128.72.0/24 TCP port 80, 443
  - 63.128.76.0/24 TCP port 80, 443
  - 209.208.230.0/23 TCP port 80, 443
  - 199.106.140.0/23 TCP port 80, 443
- `CN500 APAC Customers Only`
  - 202.80.149.89/32 TCP port 80, 443
- `*-courier.push.apple.com (*IP Range 17.*.*.*(17.0.0.0/8))`
  - TCP port 5223

- `public Apple OCSP and iTunes`
  - Phobos.apple.com TCP port 80,443
  - ocs.p.apple.com TCP port 80,443
  - ax.itunes.apple.com TCP port 80,443

*IP addresses are hosted by Akamai and vary

## Console Software Requirements - Administrative/Console Users Must Have:

<table>
<thead>
<tr>
<th>Supported Browser</th>
<th>IOS</th>
<th>AD</th>
<th>BB</th>
<th>S</th>
<th>WM</th>
<th>WP</th>
</tr>
</thead>
<tbody>
<tr>
<td>IE 8, Firefox 4, Safari, Chrome</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Installed Applications</th>
<th>Java</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>✓</td>
<td></td>
</tr>
</tbody>
</table>

## Console Network Requirements - Administrative/Console Users Must Be Able to Reach:

- `.airwatchportals.com`
  - 205.139.50.0/23 TCP port 80, 443
  - 63.128.72.0/24 TCP port 80, 443
  - 63.128.76.0/24 TCP port 80, 443
  - 209.208.230.0/23 TCP port 80, 443
  - 199.106.140.0/23 TCP port 80, 443
- `CN500 APAC Customers Only`
  - 202.80.149.89/32 TCP port 80, 443

*Network proxies are not supported for Remote Control, and the HTTP Connect method must be allowed through the firewall when using the Device Tunnel

## Certificates

### APNs Certificate

You must generate your own APNs Certificate

How to Generate an APNs Certificate