Cuatrecasas, Gonçalves Pereira Secures Attorney Privileges with AirWatch MDM

The Challenge
In the legal profession, attorney-client privilege ensures that clients feel safe with their chosen law firm. Documents and court papers must stay secure as well, implying confidential disclosure for all parties involved. However, with the proliferation of mobile devices, data leakage and hacking can occur. These risks must be mitigated by careful management and stringent data protection protocol, especially when a firm decides to embrace mobility. For Cuatrecasas, Gonçalves Pereira, a major law firm based in Spain with a global presence, attorneys and administrators requested a mobile work option. The IT department heeded the call, allowing employees to use tablets and smartphones of their choosing and embraced a BYOD plan. Cuatrecasas also needed to support this BYOD plan. The firm needed secure internet and WiFi to protect anyone on the network. The goal of Cuatrecasas was to use mobility to increase productivity and enhance client services.

The Client
Cuatrecasas, Gonçalves Pereira has more than 900 lawyers that make up the 1,500 person employee base. The firm is a leader in business law serving markets in Europe, America, Asia, Africa and Latin America with 25 offices total. Cuatrecasas is a leading legal provider in Spain and Portugal, serving more than 70% of PSI20 and much of the Eurostoxx50. When non-Blackberry® devices started being used by employees, Pere Solé Tomás, head of systems architecture at Cuatrecasas, knew he needed to find a management tool for the multi-OS fleet. AirWatch® provided the management console to sync corporate email, contacts and calendars, as well as a way for employees to manage expense reports and access SharePoint. The BYOD policy was a natural fit for the firm because it gave attorneys a choice in the device they wanted to use.
The Solution

In 2008, Cuatrecasas started developing applications to mobilize services such as time management, expense reports, corporate directory and document management. AirWatch allows the firm to feel safe using mobile technology and easily facilitate these applications. BYOD helps to keep attorneys functioning at a high-level. “BYOD allows us to reduce implementation cost and improves productivity,” explains Pere Solé Tomás. “Thanks to AirWatch’s support, our attorneys can work from anywhere on the device that makes them feel most comfortable.”

AirWatch allows Cuatrecasas to manage a multiplatform mobile device fleet with features such as Secure Email Gateway (SEG) management, VPN and ActiveSync. “The implementation of AirWatch was extremely simple,” says Pere Solé Tomás. “The whole process took three days, and our engineers had a very clear plan on how we wanted the devices configured since we were migrating from one MDM provider to another. We used the Apple configurator tool which made set-up very simple.” The certificate-based network access and password protection ensure that all corporate data is secure, keeping client information private. Tomás sees an important role for AirWatch in the future as they develop applications to access the information systems of the company. “You must have a management service you can trust,” concludes Pere Solé Tomás. “With AirWatch, I know our attorneys and clients have the best mobility security on the market.”

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Head of Systems Architecture, Cuatrecasas